

Join a Zoom virtual health visit from a smartphone or tablet

Download the 'Zoom Cloud Meetings' app.

Apple iOS: Needs iOS 8.0 or higher.
Compatible with iPhone, iPad and iPod touch. apps.apple.com



Android: Needs Android 5.0 or higher.
play.google.com



Information Resources

<https://tinyurl.com/phsazoompt>



Technical Support

Please contact the patient helpdesk. Contact information can be found in your virtual health visit invitation.

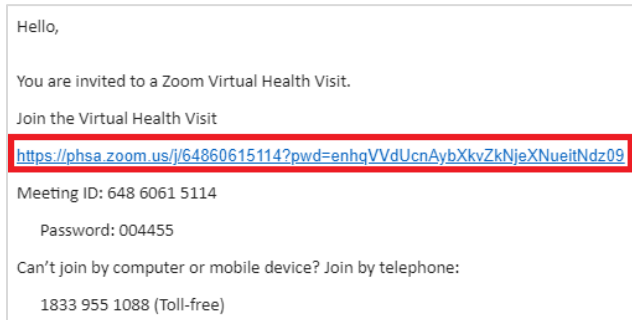
Run a test before your visit

<https://zoom.us/test>



Join your virtual health visit

1. Check your email inbox and junk box for a virtual health visit invite.
2. Tap the **URL link** to join your visit.



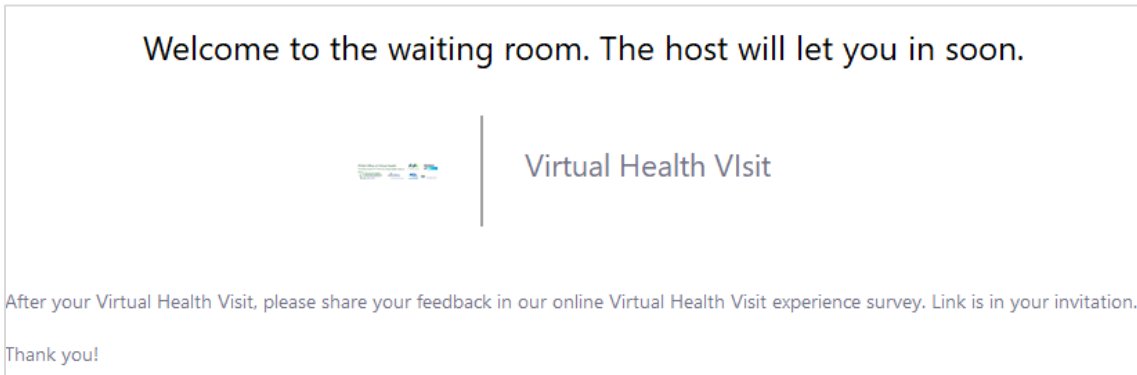
3. A. If your device already has the **Zoom Cloud Meetings app**, it will open automatically.
B. If your device does not have the **Zoom Cloud Meetings app**, your browser will open with a link to download it from the app store.
 - Download the free **Zoom Cloud Meetings app** and go back to your virtual health visit invite and tap the URL link again.



4. If you cannot download or run the mobile app:
 - Join from a computer or laptop by downloading the [Zoom Client for Meetings](#), or
 - Join from a computer or laptop web browser in Google Chrome, Safari, Firefox, or Edge.



5. Enter your name, as recognized by your provider.
6. You will be assigned to a waiting room or be placed on hold until your provider starts the virtual health visit. Please wait for your provider.

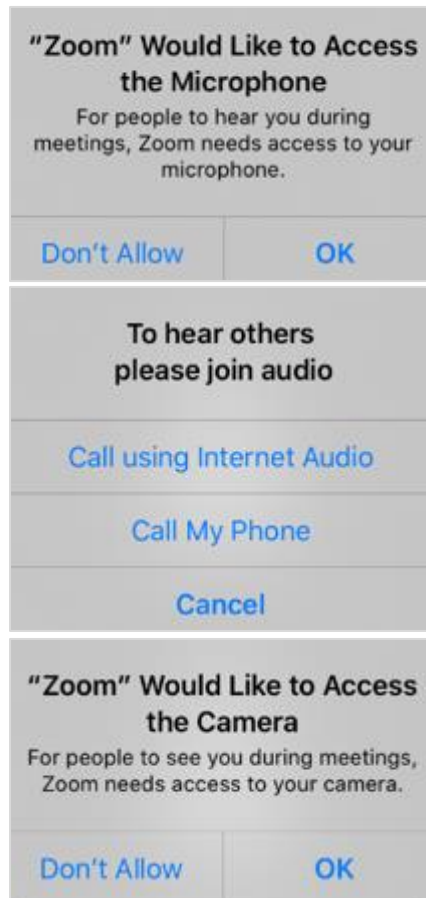


Allow Zoom to use your microphone and camera

(only needs to be done the first time you use the app)

After being admitted into the virtual health visit:

1. **Allow Zoom** to use your **microphone** so your provider can hear you.
2. Tap **Call using Internet Audio** so you can hear your provider.
3. **Allow Zoom** to use your **camera** so your provider can see you.





Start the virtual health visit with your provider

